

1. When and where does Promised Land take place?

Promised Land Art Festival takes place from August 31st to September 3rd in the EC1 building complex at Targowa 1/3 in Łódź, near the Łódź Fabryczna railway station.

2. Where and how can I buy a Promised Land ticket?

Tickets for Promised Land Art Festival are available online and can be purchased [here<LINK>](#).

3. Besides admission, what else is a Promised Land ticket valid for?

Purchasing a ticket allows you to participate in all lectures, workshops, panels, and other activities organized during Promised Land. Each person participating in the festival will also receive a set of goodies, as well as food & drink vouchers to use during the event. The ticket also entitles you to enter the accompanying event: Open Day., which takes place on September 4th also at the EC1 building complex.

4. I already have a ticket but I won't make it to the festival. Can I give my ticket to someone else?

Promised Land tickets cannot be transferred to another person. When purchasing a ticket, the individual making the purchase undergoes verification. Upon arrival at the venue, the ticket will be handed to this person upon presentation of a valid identity card.

5. Can I buy a ticket for just one day of the festival?

We do not sell one-day tickets. Tickets are only available for the full four days of the festival.

6. Can I return a purchased ticket?

The return of a purchased ticket is possible only within specified periods of time:

- until July 30th with a full refund,
- from July 31st to August 15th with a 50% refund.

After August 15th it will not be possible to return a ticket.

7. What should I do to return my ticket?

If you purchased a ticket and wish to return it, please send a message to the following address: contact@promisedland-art festival.com.

8. I am on the list of accredited persons at the festival. Where and when can I collect my press accreditation?

Press accreditations can be collected on the first day of the event, August 31st, from 9:00am at the main reception desk of the festival, located in the EC1 East building.

9. Can I participate in Promised Land online?

As our festival is an event dedicated to networking, it is entirely offline.

10. In what language will the Promised Land lectures be?

All lectures, workshops, panels, and other main Promised Land festival activities will be conducted only in English.

11. What is the accompanying Open Day event and when does it take place?

Open Day is a one-day-only event directed toward budding artists and creative industry enthusiasts. Activities will include a variety of discussion panels and lectures. Visitors will also have an opportunity to get valuable insight into kickstarting their own careers through portfolio reviews with professional artists and chats with recruiters from the game development industry. Open Day will take place on September 4th in the EC1 building complex. Please note that Open Day will be conducted in Polish only.

12. Will I need to register for each individual workshop?

No. For workshops and all organized festival activities, you do not need to register as your ticket already provides access to all events. Participation in workshops is based on a first-come first-served basis, as spaces are limited — so we encourage you to arrive early to take your place.

13. Are lectures going to be recorded and will it be possible to watch them after the festival?

We do not plan to record lectures, workshops, or any other organized festival activities, and share them online. The event is strictly offline.